

UnitedHealthcare Dual Complete Plan



Benefits for Your Patients

Dual Special Needs Plans are designed with the patient in mind – offering additional benefits to individuals eligible for both Medicare and Medicaid coverage.

- Benefits without premiums or copays
- Benefits meant to look more holistically at a person's care needs
- Benefits meant to help people live healthier lives

You may have patients who are challenged in securing the care beyond the medical assistance that you currently provide. A Dual Special Needs Plan may help. Benefits vary by geography and may include credits for over-the-counter (OTC) health products, transportation to doctors' appointments and ancillary services like dental and vision.



How It Works

UnitedHealthcare Dual Complete is a Medicare Advantage plan and claims are submitted to UnitedHealthcare as the primary insurer and reimbursed at your contracted Medicare Advantage rate. Your state's Medicaid agency or contracted managed care organization (MCO) serves as a secondary payer.



For more information call Provider Services:
877-842-3210



Building healthier communities together.

Visit UHCprovider.com/communityplan

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UnitedHealthcare Dual Complete® A Medicare Advantage Plan



Round	Team	Project Details	Specifications
10 UHC_CS	Copy: Base Design: Heidi Layout: Heidi Production: Nate Mkt Mgr: Rachel/Catherine Job: CST20393 DU19	Software: InDesign CC2018 File Name: CST20393_DU19_ProviderFolder_Folder.indd RGL: Project Notes:	Color(s): 4c Bleed: r/a Resolution: Flat: 23.3125x13.85 Fold: see template



“ It has improved his health, his self-esteem, and his will-to-live over 150%. Also you’ll notice my brother is starting to be more outgoing. He relies on me to talk for him, because he’s hard of hearing. But we’re working on getting those hearing aids. Look out world! ” – *Caregiver*



“ I’ve been very pleased. I would like to see more of the patients go on it quite frankly. Cause it does make the quality of life for my patients better. ” – *Provider*

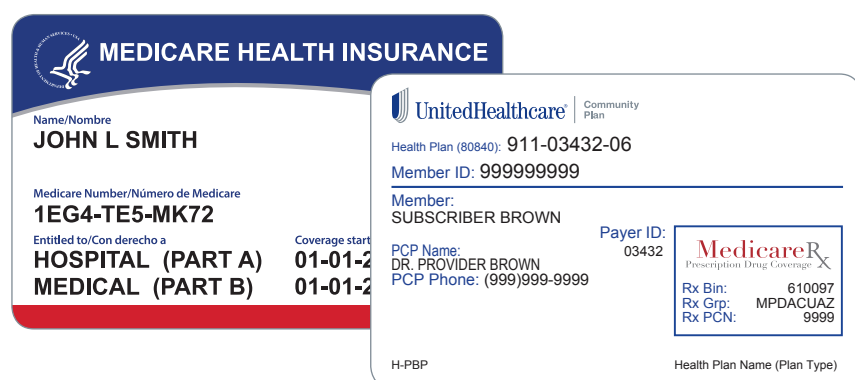


“ With any insurance company, you would think they would just cover the doctor and prescriptions, and that would be it. They would be done with you. They covered dental, vision, hearing aids, medical supplies, and therapy sessions. They even cover over-the-counter and physical therapy. They are doing a wonderful job. ” – *Member*

Quotes are from an actual member, caregiver and provider.
Images are paid actor portrayals of real care providers and patients.

Your patients may qualify for extra benefits if they:

- Have Medicare Parts A and B
- Qualify for Medicaid benefits
- Reside in plan service area (See enclosed documents for detail)
- Do not have End Stage Renal Disease (ESRD)



Sample ID cards are for illustration only. Actual cards may vary.

Patients can explore eligibility and plan details by visiting UHCCommunityPlan.com or calling **1-800-905-8671**.

